

WEP CLINICAL LISTENED TO MY LONG-TERM GOALS AND HELPED ME FIND A ROLE THAT PLAYED TO MY STRENGTHS

By Samantha Peedin

**Patient Advocacy Lead &
Quality Assurance Associate**



While interviewing at WEP Clinical back in 2019, I came with a bachelor's degree in social work and the mission to help others. WEP Clinical listened to my long-term goals and helped me find a role that played to my strengths - being a people person and being passionate about improving patients' quality of life.

A few years later, as the business began to grow, there was a new opportunity in the Quality Department to help onboard the Secondary Packaging/Labeling service line. WEP Clinical worked with me and the department to create a dual role that allowed me to continue overseeing all patient advocacy requests, while learning and building on my Quality skills! Having formed meaningful relationships with the patients and families, I realized that I could not give up the work that became so personal and fueled the drive in me to keep working so hard every day.

As WEP Clinical continues to grow, this gives every employee an opportunity to evolve. I saw taking on the dual role as a chance to continue working side by side with patients in Patient Advocacy while also taking on new challenges in the Quality department. Working in Patient Advocacy has allowed me to highlight the patient voice, while working in Quality has given me the full circle perspective on how we support our patients by ensuring we are correctly following our processes end to end.

Key Takeaway

My role here at WEP Clinical is incredibly rewarding – working in a dual role has allowed me to see firsthand the hard work each individual team contributes to helping patients gain access to life saving medicines. I am able to be involved at the start, while working with patients and managing their requests, all the way through to seeing the full lifecycle of the supply chain – from procuring the medicine, ensuring all regulatory approvals and permits are obtained, to delivering the medicine to patients in a timely manner. This unique perspective has enhanced my ability to make patient focused decisions and always look at things from a risk-based perspective while also keeping the mindset of With Every Patient.